

Medbridge Migration Checklist

Plan a confident transition from a legacy outcomes platform to connected outcomes collection in Medbridge with this practical checklist.

Why now?

With previous solutions like FOTO and Keet Health sunsetting, outpatient rehab organizations are choosing a new home for outcomes. This is an opportunity to consolidate, not just replace. If you already use Medbridge One Care, outcomes can live on the same platform as the HEP, Pathways, and education your clinicians use every day. Use this checklist to plan a 6- to 12-week migration and track your progress.

MIGRATION CHECKLIST

Phase 1: Discovery and Planning—Weeks 1–2

- ☐ Name owners across clinical, operations, and IT
- ☐ Confirm goals: clinical quality, payer/referral conversations, MIPS, or all three
- ☐ Inventory your existing outcomes data and confirm it's securely stored
- ☐ Map service lines to Medbridge's standardized PRO assignments
- ☐ Confirm EMR and the data flows you need

Phase 2: Configuration and Adoption—Weeks 3–5

- ☐ Configure outcome measures by treatment category
- ☐ Define clinic and clinician hierarchies for reporting
- ☐ Train clinicians and front-desk staff to assign and collect PROs in the One Care workflow
- ☐ Set protocols for talking with patients about why outcomes matter

Phase 3: Validation and Scale—Weeks 5+

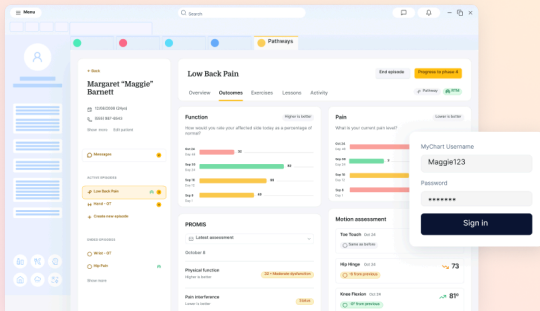
- ☐ Roll out to clinics and treatment categories
- ☐ Monitor assignment and completion rates on the org-level dashboard
- ☐ Set a monthly reporting rhythm: collection rates, MCID achievement, clinician performance, and trends
- ☐ Use outcomes gaps to target Medbridge Education and reinforce digital engagement

PLAN AHEAD FOR THESE FIVE AREAS

- **Historical data:** Export historical outcomes data
- **EMR integration:** Audit current EMR data flows: fields, direction, and cadence.
- **Clinician training:** PROs live in the same One Care workflow as HEP and Pathways, so there's less context switching.
- **MIPS timing:** If you submit through a QCDR, time your migration around your performance period. Medbridge's QCDR pathway is available through Patient360
- **Risk adjustment:** Expect a different model, not a 1:1 match of past scores. Medbridge captures baseline severity, age, chronicity, and treatment category, with EMR-sourced variables added as integration matures.

Readiness snapshot

- Robust PROM library including PROMIS CAT and legacy measures
- Native outcome assignment in One Care
- Automated patient outreach and reminders
- Flexible assignment (pre-eval, QR code, off-cadence)
- Org-, clinic-, and clinician-level reporting
- MIPS/QCQR reporting pathway
- Predictive outcomes models **COMING SOON**
- Risk-adjusted benchmarking against peer cohorts **COMING SOON**



Get your personalized migration timeline

Book a 45-minute discovery call to review your current configuration, MIPS strategy, and EMR integration. You'll leave with a migration timeline built for your organization, whichever direction you choose.

Contact your Medbridge representative or visit medbridge.com/outcomes.