

Remote Therapeutic Monitoring (RTM): Billing

Checklist for RTM Documentation & Charge Capture

- At the beginning of each month, go into the Analytics area of Medbridge and then click on **RTM care management & RTM billing - 2026** (screenshots below). Within the **Billing** tab here you will find the Medbridge **RTM Billing Detail Report** that will show a list of patients who have achieved RTM billing milestones for the prior month.

RTM Care Management (2020)

Enablement Care management **Billing** Latest patient activity (EST): 1/28/26 2:01 pm

Monthly monitoring and treatment

Displayed RTM counts represent the number of patient episodes or monitoring intervals that met a threshold in the calendar month. They do not guarantee reimbursement; organizations are responsible for claim submission and compliance.

RTM Code	Count
98975	2
98977	0
98985	0
98979	1
98980	1
98981	2

Attention: For patients with RTM monitoring intervals that cross from December into January, the 2025–2026 Crossover Report provides additional detail to support review of 2026 RTM codes with a 2-day activity minimum. While the interface and standard billing report indicate whether the activity threshold was met, this report identifies the year in which the threshold was achieved to support final billing decisions.

RTM billing detail

Displayed RTM counts represent the number of patient episodes or monitoring intervals (98985, 98977) that met a threshold in the calendar month. They do not guarantee reimbursement; organizations are responsible for claim submission and compliance.

Patient	Clinician	Episode Location Name	Episode type	RTM billing month	RTM status	Billable	Month total treatment minutes	989...	98977	98985	98979	98980	98981	Total billable units
[Table content partially obscured]														

- For each patient who has achieved an RTM billing milestone, create a new note in the EMR. This should be **non-visit note type** (eg. documentation-only encounter) within your EMR.

Patient	Episode state	Assigned by	Episode location	Episode type	Billing month starting	Billable	98975	98977	98980	98981	Total treatment minutes	RTM status	Total billable units
Michael Warsco	Active	Michael Warsco	Engineering	Pathways	1/1/26	Y	0	0	1	1	42	Currently enabled	2

- Copy and paste RTM patient and clinician activity details from Medbridge into the new note in your EMR and enter supporting documentation for each relevant RTM code.
- Enter and submit RTM charges on the charge capture section of your EMR tied to that note.

Tips

- Consider standardizing when and who does RTM billing to simplify the process. For example, always bill for all RTM charges for the prior month or for the last 30 days on the last day of each month. Decide which clinician is writing
- Create and share templated documentation or smartphrases for each RTM code to ensure RTM documentation is defensible and compliant.
- Standardize the non-visit note type within your specific EMR that your team will use to capture RTM documentation and charges.